

CHAPTER – 1: INTRODUCTION

1.1 Background of the Handbook

This information Handbook has been prepared in pursuance of Section 4 of the Right to Information Act, 2005 (RTI Act, 2005) to provide information in respect of objectives, functions etc. of the Software Technology Parks of India.

1.2 Objectives

- To provide access to information under the control of office of the Director General, Software Technology Parks of India and to promote transparency in the working.
- To provide maximum information suo-moto or sources thereof so that people have minimum resort to use of the RTI Act.

1.3 Intended Users

This Handbook is useful for the software exporting industry including small/medium entrepreneurs and individuals working in the related areas.

1.4 Contact Persons for getting more information

Please contact the Public Information Officer / Concerned Assistant Public Information Officer (s) in the office of the Software Technology Parks of India and its centres / sub centres as detailed in Chapter – 17 below.

1.5 Definitions/Abbreviations used

- a) "APIO" means Assistant Public Information Officer(s) designated under Section 5(1) of the RTI Act
- b) "AA" means Appellate Authority to whom an appeal can be submitted under Section 7(8)(iii) of the RTI Act
- c) "DG" means Director General, STPI
- d) "EXIM Policy" means Export/Import Policy
- e) "PIO" means Public Information Officer designated under Section 5(1) of the RTI Act
- f) "RTI Act" means Right to Information Act 2005
- g) "EHTP Scheme" means Electronics Hardware Technology Park
- h) "STP Scheme" means Software Technology Park
- i) "STPI" - Software Technology Parks of India
- j) "MTS" - Member Technical Staff
- k) "MTSS" - Member Technical Support Staff
- l) "MAS" - Member Administrative Staff
- m) "MASS" - Member Administrative Support Staff
- n) "SEB" - Standing Executive Board
- o) "GC" - Governing Council
- p) "IB" - Intelligence Bureau
- q) "TO" - Technical Officer
- r) "OIC" – Officer In-Charge

1.6 Procedure and fee structure for getting information not available in the Handbook

Any person who wishes to seek information under the RTI Act, 2005 can file an application in RTI-Form A, attached with this Handbook, to the PIO or APIO concerned. Forms are available free of cost in the O/o STPI Centre/sub-Centre. It can also be downloaded from the STPIB website.

A fee of Rs.10/- (Rs.Ten Only) per application will be charged for supply of information other than the information relating to Tender Documents/Bids/Quotations/Business Documents in addition to the cost of document or the photocopies of document/information, if any. For Tender Documents, an application fee of Rs.500/- (Rs. Five Hundred Only) per application will be charged. A sum of Rs.2/- (Rs.Two Only) per page will be charged for supply of photocopy of document(s) under the control of O/o STPI.

The fee/charges payable as above shall be in the form of Demand Draft/Indian Postal Order (IPO) drawn in favor of Software Technology Parks of India and payable at Bengaluru. Subject to the provisions of the RTI Act, STPI will endeavor to reply/provide the information as early as possible, and in any case within thirty days of the receipt of the request.

CHAPTER – 2: PARTICULARS OF THE ORGANIZATION, FUNCTIONS AND DUTIES [Section 4(1) (b) (i)]

2.1 STPI: The Background

Software Technology Parks of India was established and registered as an Autonomous Society under the Societies Registration Act 1860, under the Ministry of Electronics and Information Technology, (then Department of Electronics) Government of India on 5th June 1991 with an objective to implement STP Scheme, set-up and manage infrastructure facilities and provide other services like technology assessment and professional training.

2.2 Objectives of the Society

The objectives of the Software Technology Parks of India are:

- (a) To promote development of software and software services including Information Technology (IT) enabled services/Bio-IT.
- (b) To provide statutory and other promotional services to the exporters by implementing Software Technology Parks (STP) / Electronics and Hardware Technology Parks (EHTP) Schemes and other such schemes which may be formulated and entrusted by the Government from time to time.
- (c) To provide data communication services including value added services to IT/IT enabled Services (ITES) related industries.
- (d) To promote micro, small and medium entrepreneurs by creating conducive environment for entrepreneurship in the field of IT/ITES

2.3 Functions of the Society

The STPI shall perform all functions necessary to fulfill its objectives and include the following:-

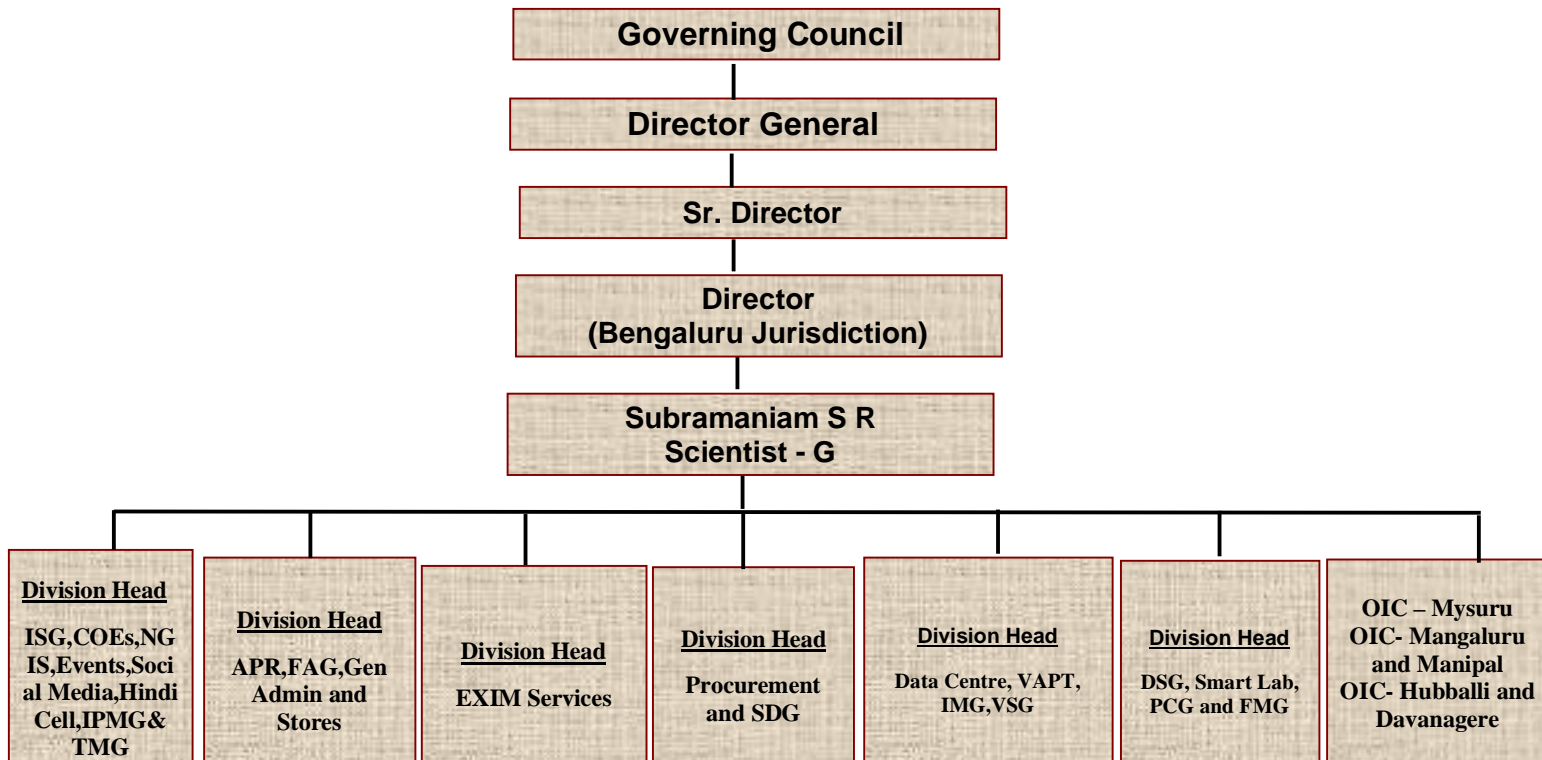
1. To establish Software Technology Parks / Centers at various locations in the country;
 - (a) To perform all functions in the capacity of the successor to the erstwhile Software Technology Park Complex which were taken over by the STPI
 - (b) To establish and manage the infrastructural resources such as integrated infrastructure facilities etc. for 100% export oriented units and to render similar services to the users other than exporters.
 - (c) To undertake other export promotional activities such as technology assessments, market analysis, market segmentation as also to organize workshops/ exhibitions/ seminars/ conferences etc.,
 - (d) To facilitate specialized training in the niche areas to meet the above objectives
 - (e) To work closely with respective State Government and act as an interface between industry and Government.
 - (f) To promote secondary and tertiary locations by establishing STPI Presence to promote STP/EHTP Scheme, and promotional schemes announced by Government.
 - (g) To promote entrepreneurship through incubation programmes / seed funds / IP development and other awareness programmes.
 - (h) To assist State Governments in formulating IT policies and liaison for promoting the IT industries in respective states to achieve an exponential growth of exports.
 - (i) To promote quality and security standards in the IT Industries.
 - (j) To work jointly with venture capitalists for providing financial assistance to the IT Industries.
 - (k) To provide Project Management and Consultancy services both at national and international level in the areas of expertise of STPI.
2. To perform financial management functions which comprise *inter alia* the following activities;
 - (a) To obtain or accept grants, subscription, donations, gifts, bequests from Government, Corporations, Trusts, Organizations or any person for fulfilling the objectives of the STPI.

Note: Whenever any gifts, bequests from foreign Governments/Organizations are accepted/obtained they shall be routed through the Government of India and be regulated by such directions as may be issued by the Government.

- (b) To maintain a fund to which shall be credited :
 - All money provided by the Central Government, State Governments, Corporations, Universities etc.
 - All fees and other charges received by the STPI.
 - All money received by the STPI by way of grants, gifts, Donations, benefactions, bequests or transfers; and
 - All money received by the STPI in any other manner or from any other source.
- (c) To deposit all money credited to the Fund in Scheduled Banks / Nationalized Banks or to invest in such a manner for the benefit of the STPI as may be prescribed. At least 60% of the funds shall be placed with the Public Sector Banks or in such a manner as may be prescribed by the Government from time to time.
- (d) To draw, make, accept endorse and discount cheques, notes or other negotiable instruments and for this purpose, to sign, execute and deliver such assurance and deeds as may be necessary for the purposes of the STPI.

- (e) To pay out of the funds maintained by STPI or out of any particular part of such funds, the expenses incurred by the STPI from time to time including all expenses incidental to the formation and reorganization of the STPI and management and administration of any of the foregoing activities including all rents, rates taxes, outgoing and the salaries of the employees.
 - (f) To acquire, hold and dispose of the property in any manner whatsoever for the purposes of the STPI, with the prior approval of Government of India and as per procedures laid down by the Government.
- (3) TO DO ALL SUCH ACTS AND THINGS AS MAY BE REQUIRED IN ORDER TO FULFILL THE OBJECTIVES OF THE STPI.

2.4 Organization Chart



2.5 Details of Services provided by STPI

2.5.1 SOFTWARE TECHNOLOGY PARK (STP) SCHEME/ ELECTRONIC HARDWARE TECHNOLOGY PARK (EHTP) SCHEME

The Software Technology Park Scheme (STP) is a 100% export-oriented scheme for software development and IT enabled services through data communication link or physical medium. STP scheme was introduced to give impetus to the software industry in concrete manner and for providing conducive environment to the industry to conduct the business at pace commensurate with international practices.

The scheme integrates the government concept of 100 percent Export Oriented Units (EOUs) and Export Processing Zones (EPZs) and that Science Park/Technology Parks, as operating elsewhere in the world.

Electronic Hardware Technology Park (EHTP) Scheme

Electronic Hardware Technology Park (EHTP) is a 100% export oriented scheme for manufacture of Electronic Hardware. Companies undertaking to export their entire production of goods and services may be set up under EHTP scheme.

Companies engaged in development of software applications, products and services (STP) and the companies engaged in manufacture of electronic goods and services can register to avail the benefits of this scheme.

STP and EHTP Scheme Benefits & Highlights:

- A company can set up STP/EHTP unit anywhere in India.
- 100% Foreign Equity is permitted.
- Approvals are given under single window clearance mechanism.
- Duty free import of goods, raw materials (EHTP) & Software are permitted.
- Import of second hand capital goods is also permitted.
- Re-Export of imported goods is permitted.
- Simplified Minimum Export Performance norms of "Positive Net Foreign Exchange Earnings (positive NFE)" over a period of five years.
- STP/EHTP units may also use all duty free equipment / goods for training purpose (including commercial training), subject to condition that no duty free equipment / goods shall be installed outside bonded premises for this purpose.
- Sales in Domestic Tariff Area (DTA) are permissible.
- Computers and computer's peripherals may be donated to recognized institutions of India without payment of any duties after two years of their import.
- Depreciation up to 100% is permissible for Computers and Computer peripherals in 5 years and 10 years in case of other items.

Certification of Software Exports

Software Companies, which do not wish to avail the benefit of STP scheme, may get registered with STPI for the certification of Software Exports. On registration, certificate is issued to the company with the validity of three years during this period, companies can get their Software Exports certified by STPI. The same may be renewed further for the period of three years at a time.

2.5.2 INTERNET & MANAGED IT SERVICES

INTERNET SERVICES:

High Speed Data Communication Services

STPI holds the Category 'A' Internet Service Provider (ISP) license with ALL INDIA as the service area. STPI caters to the data communication needs of the quality conscious Indian IT industry by providing SoftLINK service i.e., providing Internet Leased line Connectivity to IT Industry, Academia, PSUs/ Govt. Organisation etc.,. STPI is the first commercial Internet service provider of India and the first to offer Digital Private Line through multiple access radio network. STPI's National service delivery and management infrastructure includes approximately 60 independent gateways.

Soft Link Services

SoftLINK is an internet service developed specially to cater to the needs of the IT industry, Academia, PSUs/ Govt. Organisation etc. It provides high-speed, dedicated Internet access with quality and reliability. 24*7*365 technical support, handled by a well-qualified technical team. Online bandwidth statistics allow Customers to monitor the usage and help them forecast future requirements. Service Level Agreement (SLA) for its internet network guarantees uptime of more than 99.5%.

Benefits

- Network Redundancy at all levels (i.e., last mile, router, switch and connectivity to Internet gateway on transmission level)
- Robust Network with multi-homed gateway
- 24x7x365 technical support, handled by well-qualified technical team
- Online bandwidth statistics to monitor the usage and enable customer to forecast future requirement
- An ISO certified Organization
- Service Level Agreement (SLA) uptime of more than 99.5%
- Bandwidth on Demand (BoD) service for the existing Internet Leased Line Service customers

Safe Net Virtual-UTM

The Internet traffic is filtered, scanned and cleaned at the STPI Internet Gateway before it reaches customer network providing increased network security without having to invest on expensive on premise security appliance. This integrates critical security functions such as firewall, intrusion detection and prevention, anti-virus, web content filtering, application content filtering, malware, Botnet etc., and provides remote admin service for managing Firewall rules, Web filtering etc. Virtual-UTM service helps customers to manage compliance requirements by automatically enforcing corporate-level polices.

Managed IT Services

STPI offers the Managed IT Services to customers across India, over the cloud to address long IT infrastructure procurement cycles, underutilization of resources, need for dynamic scalability, and appropriate disaster recovery of applications and data. STPI offers the following Managed IT services :

- Server Co-location
- Domain and Web Hosting Services
- Disaster Recovery Services
- Managed Security Services
- Managed E-mail service
- Backup service
- Tape vaulting service

2.5.3 Incubation Services

The incubator concept has emerged worldwide as an essential component of the infrastructure required for the growth of high technology businesses including Information Technology and Software Development. These incubators provide the necessary help to nurture technology ideas into commercial successes. STPI has launched the concept of incubation facility across various STPI centres for the Small and Medium Entrepreneurs (SMEs). STPI sets up entire facility enabling startups to commence their operations without any hassels. It offers advantage of no gestation period and does not require any capital investment. It helps in developing confidence in the client and ensures that the business opportunity is not lost. STPI-B has established a technology incubation centres at Bengaluru, Mysuru, Mangaluru, Hubballi and Davanagere.

The incubation has the following facilities:

- Plug and Play facility for ready to use infrastructure by the start-up/incubatee companies
- Back-up power supply
- Telephone and Fax Facility
- Air Conditioners
- Conference Rooms
- High Speed Communication Links, Internet and Video Conferencing Facilities.

2.5.4 PROJECT MANAGEMENT AND CONSULTANCY SERVICES

STPI provides extensive range of PMC services to meet latest information Technology requirements of various organisations. The PMC Services offered are :

Data Centre Establishment & Management Services

Scaling IT platforms with robust Data Centre solution strategy :

- Setting up Data Centres as per TIA-942 standards
- O&M services for Data Centres and Network Operation Centres
- Colocation of Servers (DNS, Web, Email etc.) and its Management

Network & IT Infrastructure Services

Creating & managing organizational IT Infrastructure as per new age standards :

- Design and Implementation of Networks on various Technologies
- Setting up Network Management Centres (Local and Remote infra Management)
- Managing System Reliability, Availability and Security while optimizing costs
- Management and Administration of Database and related activities

IT Audit & Security Operations Services

Securing IT Systems from latest vulnerabilities:

- STPI is Empanelled with CERT-IN for providing Information Security & IT Infrastructure audit/ Vulnerability Assessment and Penetration Testing (VAPT) Services to customers.
- Advisory services for IT Audits as per International Standards
- Security Operations Centre (SOC) Service

Startup Promotion Services

Providing the supportive framework to help Startups grow

Startup Ecosystem Setup

- Feasibility study
- Creation of SOP & Engagement model
- Onboarding of Partners / Startups
- Programme Management
- Setting up labs and other associated facilities

Ecosystem Upgradation

- Gap analysis and remedial action plan
- Strategy for onboarding new Partners/ Startups etc.,
- Providing key services like IPR support, Compliance support, Industry Market Fit
- Organizing activities like Challenge program, Hackathon, Outreach / Networking events etc.,

Software Development Consultancy

Companion in creating the right solution

- Requirement Analysis
- Technology Solution
- Deployment Architecture
- Project Management

2.5.5 Data Centre and Cloud Services

STPI Bengaluru has setup Rated 3 Data Centre of around 19,000 Sq. ft. at Electronic City Bengaluru with server farm area of 7,000 sq. ft. The facility provides Server Colocation, Cloud Services, GCC Cloud Services, SOC Services & Managed IT Services and Disaster Recovery Service backed by industry leading SLAs to Government, Industry & Academia.

Salient Features of Data centre

- Rated-3 data center complying with TIA 942 standards strategically located in India's largest IT hub Bengaluru, which is the least seismic active zone.
- The data center is built with dual power feeder for redundancy, cooling and network across all the elements.
- Designed to cater varying IT loads.
- Certified for ISO 9001, 27001, 20000-1 and PCI DSS the Payment Card Industry Data security Standards.
- Datacentre is MeitY empaneled and audited by STQC.
- Round the clock monitoring and maintenance by skilled personnel.
- Load bearing capacity of 1250 kg/sq. mtr.
- Fire Protected Facility
- Very high speed and strong network backbone
- Enterprise grade routing protocol

STPI offers the following Cloud and Data Centre services

- Co-location Service
- Virtual Private Server
- Virtual Private Cloud
- Hybrid Cloud Service
- Storage As A Service
- Backup Service
- SOC Services

2.5.6 Centres of Entrepreneurship (CoEs)

please refer to STPI-HQ Website www.stpi.in

2.5.7 Next Generation Incubation Scheme (NGIS)

Please refer to STPI-HQ Website www.stpi.in

2.5.8 Atal Incubation Centre

AIC STPI Bengaluru is supported by AIM, NITI Aayog and hosted by STPI, keeping the objective of Innovation & Entrepreneurship in the primary domains of Healthcare, Electronics, ICT, IoT & E Commerce. It is spread over 10,000 sq.ft. & equipped with state-of-the art physical infrastructure, lab, and common office facilities along with a dedicated team to operate. Startup incubation support, mentors pool, IPR Support, Product Development activities, conduction of Events/Workshops- hackathons, idea challenges, workshops, technical & business mentoring sessions, etc. are the primary activities. It targets to support 65 innovative disruptive technology start-ups over a period of 5 years. For more details, please refer www.stpinext.in.

2.5.9 India BPO Promotion Scheme (IBPS) and North East BPO Promotion Scheme (NEBPS)

Please refer to STPI-HQ Website www.stpi.in

2.5.10 Semiconductor Measurement Analysis and Reliability Test (SMART) Lab at Bengaluru

STPI in collaboration with Govt. of Karnataka has setup a SMART Lab at Bengaluru. A first of its kind initiative driven by STPI enabling start-ups and semiconductor companies to test their chip designs locally and reduce product design cycle and operation costs. STPI SMART Lab is equipped with latest high end Semiconductor Test, Measurement and Reliability Test equipment and is aimed at supporting the growth of design and hardware companies out of India. One more such Lab is being setup at Bhubaneswar in Odisha. The SMART Lab has gone live w.e.f. 20th December 2017 and various ESDM companies are using the SMART Lab facility.

2.5.11 Modified Electronics Manufacturing Cluster (EMC 2.0) Scheme

Please refer to STPI-HQ Website www.stpi.in

CHAPTER – 3: POWERS AND DUTIES OF STPI OFFICERS / EMPLOYEES [SECTION 4(1)(b)(ii)]

Sl. NO.	Name of the Post	Job Responsibility
1.	Director	<ul style="list-style-type: none"> ➤ Director is the administrative and Technical Head of respective centre ➤ Director has been delegated powers for implementation of the STP & EHTP Schemes and to establish High Speed Data Communication (HSDC) facility to industry within the jurisdiction of the state. ➤ Co-ordination with industry, Academia and State Governments for facilitating conducive environment for the growth of IT/ITES industry and exports. ➤ Monitoring & review of EoUs under STPI. ➤ Director is the Member Secretary of Standing Executive Board (SEB) and Member of Incubation Advisory Council of STPI-B. ➤ Director is also responsible for overall management and running of the STPI operations in the jurisdiction of the state. ➤ Strategic planning for expansion of STPI infrastructure.
2.	MTS E-VI (Scientist – G)/ MTS E-V (Scientist 'F') / MTS E-IV (Scientist 'E')	<ul style="list-style-type: none"> ➤ Implementation of STP & EHTP schemes and High Speed Data Communication (HSDC) facility to industry. ➤ Overseeing the implementation of Statutory Services, Datacom Services including Datacenter Services, Project Management Consultancy, Industry Promotion, Business Development & Incubation Facilities, Training activities, In-house Software Development activity and to oversee the smooth functioning of STPI Bengaluru and Sub centre Operations. ➤ Co-ordination for expansion of STPI infrastructure.
3.	MTS E-III (Scientist 'D') / MTS E-II (Scientist 'C') / MTS E-I (Scientist 'B')	<ul style="list-style-type: none"> ➤ Management of Statutory Services. ➤ Management of Datacom Services & Network Operation Centre / Data Centers, Cloud and SOC Services. ➤ Management of IT Services. ➤ Management of Project Management Consultancy, Industry Promotion, Business Development, In-house Software Development ➤ Management of Infrastructure Projects.
4.	Administrative Officer	<ul style="list-style-type: none"> ➤ Personnel matters ➤ Establishment & Administration ➤ Legal court cases, Public Grievances etc. ➤ Official Language Implementation ➤ Right to Information Act ➤ Disciplinary matters & Vigilance Matters ➤ Infrastructure Facilities and Logistic Management ➤ Purchases for centres
5.	Finance Officer	<ul style="list-style-type: none"> ➤ Operation Head of Finance, Accounts, Payments, Audit of Accounts Activities of STPI Bengaluru and its sub-centres

Please refer STPI-HQ website www.stpi.in for the Delegation of Powers to Governing Council (GC)/Director General (DG)/Sr. Director/Jurisdictional Directors/ Head (other than Directors) of Centres/Sub Centres

Please refer STPI-HQ website www.stpi.in for the Administrative Powers to Governing Council/Director General/Sr. Director/Jurisdictional Directors/Head (other than Directors) of Centre/Sub Centres.

CHAPTER – 4: THE PROCEDURE FOLLOWED IN THE DECISION MAKING PROCESS, INCLUDING CHANNELS OF SUPERVISION AND ACCOUNTABILITY [4(1) (b) (iii)]

Please refer to STPI-HQ Website www.stpi.in

CHAPTER – 5: THE NORMS SET BY STPI FOR THE DISCHARGE OF ITS FUNCTIONS [SEC 4(1) (b)(iv)]

Details of norms/standards set by STPI for execution

Please refer to STPI- HQ Website www.stpi.in

CHAPTER – 6: THE RULES, REGULATIONS, INSTRUCTIONS, MANUALS AND RECORDS HELD BY STPI OR UNDER ITS CONTROL OR USED BY ITS EMPLOYEES FOR DISCHARGING ITS FUNCTIONS [SECTION 4(1)(b)(v)]

Documents used by STPI

Please refer to STPI- HQ Website www.stpi.in

CHAPTER – 7 : THE STATEMENT OF CATEGORIES OF DOCUMENTS THAT ARE HELD BY STPI OR UNDER ITS CONTROL [SECTION 4(1)(b)(vi)]

Please refer to STPI- HQ Website www.stpi.in

CHAPTER – 8 : PARTICULARS OF ARRANGEMENT THAT EXISTS FOR CONSULTATION WITH OR REPRESENTATION BY THE MEMBERS OF THE PUBLIC IN RELATION TO THE FORMULATION OF POLICY OR IMPLEMENTATION THEREOF [SECTION 4(1)(b)(vii)]

No such arrangement is called for at present.

CHAPTER – 9 : STATEMENT OF THE BOARDS, COUNCILS, COMMITTEES AND OTHER BODIES CONSISTING OF TWO OR MORE PERSONS CONSTITUTED AS ITS PART OR FOR THE PURPOSE OF ITS ADVICE AND AS TO WHETHER MEETINGS OF THOSE BOARDS, COUNCILS, COMMITTEES AND OTHER BODIES ARE OPEN TO THE PUBLIC, OR MINUTES OF SUCH MEETINGS ARE ACCESSIBLE TO THE PUBLIC [SECTION 4(1)(b)(viii)]

Please refer STPI – HQ website www.stpi.in

9.1.1 Standing Executive Boards (SEBs)

A Standing Executive Board (SEB) shall be constituted for each State where the STPI has a Centre to act as an interface with the industry and State Government for policy and operational issues. The SEBs shall also prepare the future expansion plans for the Centre/Sub-centres, augmentation of facilities, annual plan and budget for each STP and advise the Chief Executive Officer.

- | | |
|-------------------------------------------------------------------------------|------------------|
| ➤ Chief Executive Officer, STPI- Director General | Chairman |
| ➤ Deputy Chief Executive Officer, STPI – Sr. Director | Vice Chairman |
| ➤ Head of Programme Division for STPI, Administrative Ministry/Representative | Member |
| ➤ Secretary, IT, State Govt./his Representative | Member |
| ➤ Commissioner (Custom & Excise)/his Representative | Member |
| ➤ Commissioner (Income Tax)/his Representative | Member |
| ➤ Representatives of local IT industry | Member |
| ➤ Representative of Intelligence Bureau | Member |
| ➤ Head of Centre, STPI | Member Secretary |

* Meetings of the above Council/Committee/Boards are not open to the Public.

CHAPTER – 10: A DIRECTORY OF STPI-B OFFICERS AND EMPLOYEES [SECTION 4(1) (b) (ix)]

Details of Officers/Employees (regular) working at STPI-Bengaluru and Sub-Centres are given below:-

STPI-Bengaluru				
Sl.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1.	Dr. Sanjay Tyagi	Director	24411777	sanjay[DOT]tyagi[AT]stpi[DOT]in
2.	Subramaniam S R	MTS E-VI (Scientist 'G')	24411733	sr[DOT]subramaniam[AT]stpi[DOT]in
3.	Mahadesha V	MTS E-V (Scientist 'F')	24411729	v[DOT]mahadesha[AT]stpi[DOT]in
4.	Nagamani S	MTS E-V (Scientist 'F')	24411736	s[DOT]nagamani[AT]stpi[DOT]in
5.	Triveni N D	MTS E-V (Scientist 'F')	24411722	nd[DOT]triveni[AT]stpi[DOT]in
6.	Kantharaju H S	MTS E-V (Scientist 'F')	24411721	hs[DOT]kantharaju[AT]stpi[DOT]in
7.	Komala C N	MTS E-IV (Scientist 'E')	24411712	cn[DOT]komala[AT]stpi[DOT]in
8.	Manoj Kumar Singh	MTS E-IV (Scientist 'E')	24411713	manojkumar[DOT]singh[AT]stpi[DOT]in
9.	Subhod Hungund K	MTS E-IV (Scientist 'E')	24411785	subhod[DOT]hungund[AT]stpi[DOT]in
10.	Jogender Singh	MTS E-IV (Scientist 'E')	24411735	jogender[DOT]singh[AT]stpi[DOT]in
11.	Amit Arora	MTS E-IV (Scientist 'E')	24411711	amit[DOT]arora[AT]stpi[DOT]in
12.	Bibhudutta Mohapatra	Sr. Finance Officer Grade – I (A-VIII)	24411755	m[DOT]bibhu[AT]stpi[DOT]in
13.	Prajot Helkar	MTS E-III (Scientist 'D')	24411747	prajot[DOT]helkar[AT]stpi[DOT]in
14.	Govindarajan S	MTS E-II (Scientist 'C')	24411737	sg[DOT]rajan[AT]stpi[DOT]in
15.	Jaikar M	MTS E-II (Scientist 'C')	24411717	m[DOT]jaikar[AT]stpi[DOT]in
16.	Indumathi D	MTS E-II (Scientist 'C')	244117745	d[DOT]indumathi[DOT]stpi[DOT]in
17.	Kuppuraj K	MTS E-II (Scientist 'C')	24411734	k[DOT]kuppuraj[DOT]stpi[DOT]in
18.	Sushma K S	MTS E-II (Scientist 'C')	24411780	ks[DOT]sushma[AT]stpi[DOT]in
19.	Renuka K	MTS E-II (Scientist 'C')	24411782	k[DOT]renuka[AT]stpi[DOT]in
20.	Anand K	MTS E-II (Scientist 'C')	24411739	k[DOT]anand[AT]stpi[DOT]in
21.	Sudhakar T	MTS E-II (Scientist 'C')	24411752	t[DOT]sudhakar[AT]stpi[DOT]in
22.	Srithar S	MTS E-II (Scientist 'C')	24411796	s[DOT]srithar[AT]stpi[DOT]in

SI.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
23.	Suma I Hiremanipatil	MTS E-II (Scientist 'C')	24411774	suma[DOT]patil[AT]stpi[DOT]in
24.	Swetha C Kolvekar	MTS E-II (Scientist 'C')	24411793	swetha[DOT]kolveka[AT]stpi[DOT]in
25.	Jimnesh P	MTS E-II (Scientist 'C')	24411770	p[DOT]jimnesh[AT]stpi[DOT]in
26.	Rajalakshmi S	MTS E-II (Scientist 'C')	24411775	s[DOT]rajalakshmi[AT]stpi[DOT]in
27.	Jayachandra N R	MTS E-II (Scientist 'C')	24411759	nr[DOT]jayachandra[AT]stpi[DOT]in
28.	Ganesh M	TO-I	24411756	m[DOT]ganesh[AT]stpi[DOT]in
29.	Umesh B	TO-I	24411727	b[DOT]umesh[AT]stpi[DOT]in
30.	Jayateerth R Joshi	TO-I	24411772	jr[DOT]joshi[AT]stpi[DOT]in
31.	Ravi S C	TO-I	24411741	sc[DOT]ravi[AT]stpi[DOT]in
32.	Suresh Kumar J	TO-I	24411730	suresh[DOT]kumar[AT]stpi[DOT]in
33.	Niraj Kumar	MTS E-I (Scientist 'B')	24411738	niraj[DOT]kumar[AT]stpi[DOT]in
34.	Nitin Kumar Singh	MTS E-I (Scientist 'B')	24411724	nitinkumar[DOT]singh[AT]stpi[DOT]in
35.	Kunal Raj Barsainya	MTS E-I (Scientist 'B')	24411791	kunal[DOT]raj[AT]stpi[DOT]in
36.	Senthil Kumar P	TO-I	24411798	p[DOT]Senthilkumar[AT]stpi[DOT]in
37.	Jayanthi G	TO-I	24411753	g[DOT]jayanthi[AT]stpi[DOT]in
38.	Shrikant	TO-I	24411723	shrikant[AT]stpi[DOT]in
39.	Lokesh N	TO-I	24411763	n[DOT]lokesh[AT]stpi[DOT]in
40.	Vijaya Raj N	TO-I	24411783	n[DOT]vijayaraj[AT]stpi[DOT]in
41.	Ravi Shankar B	TO-I	24411791	ravi[DOT]shankar[AT]stpi[DOT]in
42.	Pradeep J R	TO-I	24411771	Jr[DOT]pradeep[AT]stpi[DOT]in
43.	Guruprasad K	Admin Officer -II	24411749	k[DOT]guruprasad[AT]stpi[DOT]in
44.	Rohith S	TO-I	24411787	s[DOT]Rohith[AT]stpi[DOT]in
45.	Ch.P.Rao. Chalamala Setti	Accounts Officer (A-V)	24411707	prasadrao[AT]stpi[DOT]in
46.	Madhavi Latha G	Admin Officer (MACP Level – 7)	24411802	madhavi[AT]stpi[DOT]in
47.	Mohana Sundari .B	Admin Officer (A-V)	24411757	b[DOT]mohana[AT]stpi[DOT]in
48.	Hemanth Kumar Koppula	Admin Officer (A-V)	24411762	hemanth[DOT]k[AT]stpi[DOT]in

SI.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
49.	Noothan S. Kotyan	MTSS-ES-VI	24411718	noothan[DOT]kotyan[AT]stpi[DOT]in
50.	Basayya R Math	MTSS-ES-VI	24411718	basayya[DOT]math[AT]stpi[DOT]in
51.	Prakash K	MAS-A-IV	24411714	k[DOT]prakash[AT]stpi[DOT]in
52.	Ravikumar N S	MAS-A-IV	24411708	ns[DOT]ravikumar[AT]stpi[DOT]in
53.	Megavannan G	MAS-A-IV	24411731	g[DOT]megavannan[AT]stpi[DOT]in
54.	Ritha J	MAS-A-IV	24411789	ritha[AT]stpi[DOT]in
55.	Shashikumar	MAS-A-IV	24411716	shashi[DOT]kumar[AT]stpi[DOT]in
56.	Mallesha G C	MTSS-ES-V	24411719	gc[DOT]mallesha[AT]stpi[DOT]in
57.	Gurunadha Reddy Y	MAS-A-IV	24411732	ygreddy[AT]stpi[DOT]in
58.	S Vignesh	MAS-A-IV	24411754	s[DOT]vignesh[AT]stpi[DOT]in
59.	Venkateshappa S M	MAS-A-III	24411820 - 822	sm[DOT]venkateshappa[AT]stpi[DOT]in
60.	Shaik Taher Shariff	MAS-A-III	24411786	taher[DOT]shariff[AT]stpi[DOT]in
61.	Anand Sadhu	MTSS-ES-IV	24411719	s[DOT]Anand[AT]stpi[DOT]in
62.	Ajaruddin Hattimattur	MAS-A-III	24411710	mh[DOT]azaruddin[AT]stpi[DOT]in
63.	Anil Kumar Maliek	MAS-A-II	24411799	anil[DOT]maliek[AT]stpi[DOT]in
64.	Suthin P	MAS-A-II	24411740	suthin[DOT]p[AT]stpi[DOT]in

Sub Centre (Mangaluru & Manipal)

SI.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1	Ravindra Aroor	OIC, MTS E-V (Scientist 'F')	0824-2212189	ravindra[DOT]aroor[AT]stpi[DOT]in
2	Shaluraj S V	MTS E-II (Scientist 'C')	0824-2212189	sv[DOT]shaluraj[AT]stpi[DOT]in
3	Babitha S K	Admin Officer - II	0824-2212189	sk[DOT]babitha[AT]stpi[DOT]in

Sub Centre (Mysuru)

SI.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1	Jayaprakash	OIC, MTS E-V (Scientist 'F')	0821-2412090	jayaprakash[AT]stpi[DOT]in
2	Veerabhadra	MTS E-II (Scientist 'C')	0821-2412090	bm[DOT]veerabhadra[AT]stpi[DOT]in
3	Suryakanth Kalshetty	MTS E-II (Scientist 'C')	0821-2412090	k[DOT]suryakanth[AT]stpi[DOT]in

4	Prashanth K C	MTS E-II (Scientist 'C')	0821-2412090	kc[DOT]prashanth[AT]stpi[DOT]in
5	Manjunatha P M	TO-I	0821-2412090	pm[DOT]manjunatha[AT]stpi[DOT]in
6	Nagaraju B	Admin Officer - II	0821-2412090	b[DOT]nagaraju[AT]stpi[DOT]in

Sub Centre (Hubballi)

Sl.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1	Sasikumar V	OIC, MTS E-IV (Scientist 'E')	0836-2257090	v[DOT]sasikumar[AT]stpi[DOT]in
2	Aneesh Kumar T K	TO-I	0836-2257090	aneesh[DOT]kumar[AT]stpi[DOT]in
3	Ganesh B Poojary	Admin Officer (A-V)	0836-2257090	b[DOT]ganesh[AT]stpi[DOT]in

Sub Centre (Davanagere)

Sl.No	Name (Shri/Smt/Ms)	Designation	Phone No.	Email ID
1	Pramodsa M M	TO-I	08192-200892	mm[DOT]pramodsa[AT]stpi[DOT]in

CHAPTER – 11 : MONTHLY REMUNERATION RECEIVED BY EACH OFFICER / EMPLOYEE OF STPI INCLUDING THE SYSTEM OF COMPENSATION AS PROVIDED IN TS REGULATION [SECTION 4(1) (b) (x)]

Details of officers and employees monthly remuneration received by each in respect of STPI Bengaluru and sub-centres are given below:-

Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on 31 st Mar 2026	
			Level	Pay (Rs)
1.	Dr. Sanjay Tyagi	Director	14	205600
2.	Subramaniam S R	MTS E-VI (Scientist 'G')	14	193800
3.	Mahadesha V	MTS E-V (Scientist 'F')	13A	181500
4.	Nagamani S	MTS E-V (Scientist 'F')	13A	181500
5.	Triveni N D	MTS E-V (Scientist 'F')	13A	176200
6.	Kantharaju H S	MTS E-V (Scientist 'F')	13A	161300
7.	Komala C N	MTS E-IV (Scientist 'E')	13	142700
8.	Manoj Kumar Singh	MTS E-IV (Scientist 'E')	13	138500
9.	Subhod Hungund K	MTS E-IV (Scientist 'E')	13	138500
10.	Jogender Singh	MTS E-IV (Scientist 'E')	13	138500
11.	Amit Arora	MTS E-IV (Scientist 'E')	13	130600
12.	Bibhudutta Mohapatra	Sr. Finance Officer Grade – I (A-VIII)	12	105900
13.	Prajot Helkar	MTS E-III (Scientist 'D')	12	91400
14.	Govindarajan S	MTS E-II (Scientist 'C')	11	85800

Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on 31 st Mar 2026	
			Level	Pay (Rs)
15.	Jaikar M	MTS E-II (Scientist 'C')	11	85800
16.	Indumathi D	MTS E-II (Scientist 'C')	11	83300
17.	Kuppuraj K	MTS E-II (Scientist 'C')	11	83300
18.	Sushma K S	MTS E-II (Scientist 'C')	11	80900
19.	Renuka K	MTS E-II (Scientist 'C')	11	78500
20.	Anand K	MTS E-II (Scientist 'C')	11	76200
21.	Sudhakar T	MTS E-II (Scientist 'C')	11	76200
22.	Srithar S	MTS E-II (Scientist 'C')	11	71800
23.	Suma I Hiremanipatil	MTS E-II (Scientist 'C')	11	71800
24.	Swetha C Kolvekar	MTS E-II (Scientist 'C')	11	71800
25.	Jimnesh P	MTS E-II (Scientist 'C')	11	71800
26.	Rajalakshmi S	MTS E-II (Scientist 'C')	11	71800
27.	Jayachandra N.R	MTS E-II (Scientist 'C')	11	71800
28.	Ganesh M	MTS E-II (Scientist 'C')	11	67700
29.	Umesh B	MTS E-II (Scientist 'C')	11	67700
30.	Jayateerth R Joshi	MTS E-II (Scientist 'C')	11	67700
31.	Ravi S C	MTS E-II (Scientist 'C')	11	67700
32.	Suresh Kumar J	MTS E-II (Scientist 'C')	11	67700
33.	Niraj Kumar	MTS E-I (Scientist 'B')	10	61300
34.	Nitin Kumar Singh	MTS E-I (Scientist 'B')	10	61300
35.	Kunal Raj Barsainya	MTS E-I (Scientist 'B')	10	59500
36.	Senthil Kumar P	TO-I	9	65200
37.	Jayanthi G	TO-I	9	63300
38.	Shrikant	TO-I	9	63300
39.	Lokesh N	TO-I	9	61500
40.	Vijaya Raj N	TO-I	9	61500
41.	Ravi Shankar B	TO-I	9	63300
42.	Pradeep J.R	TO-I	9	59700
43.	Guruprasad K	Admin Officer - II	9	67200
44.	Rohith S	TO-I	9	53100
45.	Ch.P. Rao Chalamala Setti	Accounts Officer (A-V)	7	52000
46.	Madhavi Latha G	Admin Officer (MACP Level 7)	7	70000
47.	Mohana Sundari B	Admin Officer (A-V)	7	53600
48.	Hemanth Kumar Koppula	Admin Officer (A-V)	7	44900
49.	Noothan S Kotyan	MTSS-ES-VI	7	44900
50.	Basayya R Math	MTSS-ES-VI	7	44900

Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on 31 st Mar 2026	
			Level	Pay (Rs)
51.	Prakash K	MAS-A-IV	6	44900
52.	Ravikumar NS	MAS-A-IV	6	44900
53.	Megavannan G	MAS-A-IV	6	44900
54.	Ritha J	MAS-A-IV	6	44900
55.	Shashikumar	MAS-A-IV	6	44900
56.	Mallesha G C	MTSS-ES-V	6	42300
57.	Gurunadha Reddy Y	MAS-A-IV	6	38700
58.	S Vignesh	MAS-A-IV	6	37600
59.	Venkateshappa S M	MAS-A-III	5	45400
60.	Shaik Taher Shariff	MAS-A-III	5	35900
61.	Anand Sadhu	MTSS-ES-IV	5	39200
62.	Ajaruddin Hattimattur	MAS-A-III	5	31000
63.	Anil Kumar Maliek	MAS-A-II	4	27100
64.	Suthin P	MAS-A-II	4	27100

Sub Centre (Mangaluru & Manipal)

Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on 31 st Mar 2026	
			Level	Pay (Rs)
01	Ravindra Aroor	OIC, MTS E-V (Scientist 'F')	13A	156600
02	Shaluraj S V	MTS E-II	11	67700
03	Babitha S K	Admin Officer- II	9	67200

Sub Centre (Mysuru)

Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on 31 st Mar 2026	
			Level	Pay (Rs)
01	Jayaprakash	OIC, MTS E-V (Scientist 'F')	13A	156600
02	Veerabhadra	MTS E-II (Scientist 'C')	11	76200
03	Suryakanth Kalshetty	MTS E-II (Scientist 'C')	11	74000
04	Prashanth K C	MTS E-II (Scientist 'C')	11	67700
05	Manjunatha P M	TO-I	9	59700
06	Nagaraju B	Admin Officer- II	9	67200

Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on 31 st Mar 2026	
			Level	Pay (Rs)
Sub Centre (Hubballi)				
01	Sasikumar V	OIC, MTS E-IV (Scientist 'E')	13	134500
02	Aneesh Kumar T K	TO-I	9	67200
03	Ganesh B Poojary	Admin Officer (A-V)	7	44900

Sub Centre (Davanagere)				
Sl. No.	Name (Shri/Smt/Ms)	Designation	Level and Pay as on 31 st Mar 2026	
			Level	Pay (Rs)
01	Pramodsa M M	TO-I	9	63300

CHAPTER – 12: BUDGET ALLOCATED TO CENTRE / SUB CENTRE INDICATING THE PARTICULARS OF ALL PLANS, PROPOSED EXPENDITURES AND REPORTS ON DISBURSEMENTS MADE [SECTION 4(1) (b) (xi)]

STPI, Bengaluru has five sub centres, under the directorate. Each sub centre prepares separate budget for each financial year. STPI- Bengaluru centrally manages the budget including sub centres. All payments other than petty expenditure are directly met from STPI- Bengaluru.

CHAPTER – 13 : MANNER OF EXECUTION OF SUBSIDY PROGRAMMES INCLUDING THE AMOUNT ALLOCATED AND THE DETAILS OF BENEFICIARIES OF SUCH PROGRAMMES [SECTION 4(1)(b)(xii)]

STPI have no such programmes.

CHAPTER – 14 : PARTICULARS OF RECIPIENTS OF CONCESSIONS, PERMITS OR AUTHORISATION GRANTED BY STPI [SECTION 4(1) (b) (xiii)]

STPI gives approval for setting up STP/EHTP units under the respective schemes (STP/EHTP). 100% Software/Hardware export oriented units are eligible for benefits under the scheme(s).

CHAPTER – 15 : DETAILS IN RESPECT OF THE INFORMATION, AVAILABLE TO OR HELD BY STPI, REDUCED IN AN ELECTRONIC FORM

Please refer to STPI- HQ Website www.stpi.in

CHAPTER – 16 : PARTICULARS OF FACILITIES AVAILABLE TO CITIZENS FOR OBTAINING INFORMATION, INCLUDING THE WORKING HOURS OF A LIBRARY OR READING ROOM, IF MAINTAINED FOR PUBLIC USE [SECTION 4(1)(b)(xv)]

No library/reading room is maintained for public. However, STPI Centres have dedicated Business Development/EXIM Groups where software exporters/units/industry intending to get more information can have access during working hours for any clarification/guidance. The required details are also hosted in the organization website (<https://bengaluru.stpi.in>)

CHAPTER – 17: NAMES, DESIGNATIONS AND OTHER PARTICULARS OF THE PUBLIC INFORMATION OFFICERS [SECTION 4(1) (b) (xvi)]

Sl. No.	Names of the STPI centre	Name of PIO	Designation	Official Telephone No.	Mobile No	Email ID
1.	STPI-HQ	Shri Sanjay Kumar Gupta	Senior Director	011-20815074	9868884082	Sanjay[DOT]gupta [AT]stpi[DOT]in

Sl. No	Names of STPI center/ sub-centre	Name of APIO	Designation	Official Telephone No.	Mobile No	Email ID
1.	Bengaluru Mangaluru & Manipal Mysuru Hubballi Davanagere	Shri Amit Arora	MTS E-IV (Scientist 'E')	080-24411711	9663329559	amit[DOT]arora[AT]stpi[DOT]in

CHAPTER-18: SUCH OTHER INFORMATION AS MAY BE PRESCRIBED [SECTION 4(1) (b) (xvii)]

Addresses of the office of the Software Technology Parks of India, HQ & Bengaluru and other sub-centres under Karnataka Jurisdiction:

STPI – Head Quarters

Director General,
Software Technology Parks of India,
Plate-B, 1st Floor,
Office Block-I,
East Kidwai Nagar,
New Delhi-110 023
Ph : +91-11-24628081
Fax :+91-11-20815076
url : www.stpi.in

STPI - BENGALURU

The Director
Software Technology Parks of India
No.76,77 & Part 78, 3rd Floor,
Electronics City, Hosur Road, Bengaluru - 560 100,
Ph : +91- 080-24411789, +91-080-24411700-703
Fax : +91-80-28521161
Email : sanjay[DOT]tyagi[AT]stpi[DOT]in
url : <https://bengaluru.stpi.in>

&

No. 76,77, Cyber Park, 6th floor, Electronic City, Bengaluru 560100
Tel: 080-24411828

STPI - MYSURU

Officer-In-Charge
Software Technology Parks of India
Plot No. 356A, Hebbal Industrial Area,
Mysuru-570 018
Ph : +91-821- 2412080, 821-2517790
Fax : +91-821-2142080

&

Software Technology Parks of India
SJCE-STEP Campus, Manas Gangothri,
Mysuru-570 006
Ph : +91-821-2412090/2517780

STPI - MANGALURU

Officer-In-Charge
Software Technology Parks of India
Survey No: 129/1A,
Blue Berry Hill, Derebail, Mangaluru-575 008
Ph.: +91-824-2212189/2212139
Fax: +91-824-2216555

STPI - MANIPAL

Software Technology Parks of India,
2nd Floor, KarMic Building,
Rajeev Nagar, 80 Badagubettu, Alevoor Road,
Manipal, Parkala Post,
Udupi District-567107
Ph: 0820-2575752

STPI - HUBBALLI

Officer-In-Charge
Software Technology Parks of India, 4th floor, Block A, IT park
Opp, Indira Glass House,
Hubballi-580 029.
Ph:+91-836-2257090/2/3
Fax: +91-836-2257091

STPI – DAVANAGERE

Software Technology Parks of India,
KSOU Regional Centre, J H Patel Layout, behind Shamanur,
Naganur Road, Davanagere,
Karnataka – 577004
Phone : 08192-200892, 08192-200893, 08192-200894