

**Feedback - STPI Statutory Services  
(2020-21)**

**1. General Information :**

Sl No.	Name of the Unit	Details				
1.	Name and Address of Unit					
2.	Name of Contact Person Designation Phone No. Mobile No. Email ID					
<b>Criteria for Assessment</b>						
<b>Description</b>	<b>Rating (Check the relevant Box)</b>					
(a) Front Office Co-ordination & Support	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(b) Response to Customer Queries	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(c) Turn-Around-Time of Approvals	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(d) Procedures & formats clarity on STPI Website	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
(e) Overall Support from STPI	1 <input type="checkbox"/>	2 <input type="checkbox"/>	3 <input type="checkbox"/>	4 <input type="checkbox"/>	5 <input type="checkbox"/>	
<b>Ratings:</b>	<b>Poor : 1                      Average : 2                      Good : 3</b> <b>Very Good : 4              Excellent : 5</b>					
<b>Suggestions if any:</b>						
<b>Note: Please Specify the reason for score 2 or below.</b>						
	Signature					